

Quality, Safety & Wellbeing Policy Document

1. Introduction

At Alta Vita, we prioritize the highest standards of quality, safety, and wellbeing in all our construction projects throughout Dubai and the UAE. Our commitment is to deliver excellence in construction while ensuring the health, safety, and wellbeing of all stakeholders involved. This policy outlines our dedication to maintaining these standards throughout our operations.

2. Quality Policy

Alta Vita is committed to delivering construction projects of the highest quality, meeting or exceeding client expectations, and adhering to industry standards. We achieve this through:

- **Quality Management System (QMS):** We maintain a comprehensive Quality Management System (QMS) that ensures quality is embedded in every aspect of our operations. Our QMS is continuously monitored and improved to ensure the reliability and consistency of our work.
- **Client Satisfaction:** We prioritize client satisfaction by understanding their needs, delivering projects on time and within budget, and providing exceptional service throughout the project lifecycle.
- **Continuous Improvement:** We continuously evaluate our processes and performance to identify opportunities for improvement, ensuring that we deliver the highest quality construction projects.

3. Safety Policy

Alta Vita is committed to ensuring the health and safety of all individuals involved in our construction projects. We achieve this through:

- **Safety Management System (SMS):** We maintain a Safety Management System (SMS) that identifies, assesses, and controls safety risks associated with our construction activities. Our SMS is regularly reviewed and updated to comply with all applicable regulations and industry standards.
- **Hazard Identification and Risk Assessment:** We conduct regular hazard identification and risk assessments to identify potential safety hazards and implement measures to mitigate risks.
- **Safety Training and Education:** We provide comprehensive safety training and education to all employees and subcontractors to ensure they have the knowledge and skills necessary to work safely on construction sites.
- **Incident Reporting and Investigation:** We have established procedures for reporting and investigating incidents to identify root causes and implement corrective actions to prevent recurrence.

4. Wellbeing Policy

Alta Vita is committed to promoting the physical, mental, and emotional wellbeing of all our employees. We achieve this through:

- **Employee Assistance Programs:** We provide access to employee assistance programs and resources to support the wellbeing of our employees.
- **Work Environment:** We maintain a safe, healthy, and supportive work environment that fosters employee wellbeing and promotes a positive work culture.
- **Work-Life Balance:** We recognize the importance of work-life balance and strive to provide flexible work arrangements to accommodate the diverse needs of our employees.
- **Wellbeing Promotion:** We promote employee wellbeing through wellness programs, fitness initiatives, and educational workshops on physical and mental health topics.

5. Conclusion

Alta Vita is committed to maintaining the highest standards of quality, safety, and wellbeing in all our construction projects. Through the implementation of this policy, we reaffirm our dedication to delivering excellence while ensuring the health, safety, and wellbeing of all individuals involved.

Yours sincerely



Peter Rowledge
CEO & CO-FOUNDER

May 2024